

CAE Healthcare Assurance - Support and Maintenance Information

Standard One Year Warranty (Included with purchase): Blue Phantom warrants to the Customer that each Product will be free from defects in materials and manufacturing and will operate in all material respects in accordance with the specifications in the User Guide provided by Blue Phantom. This Extended Warranty is made to the Customer only and does not extend to any subsequent purchases of the Product.

Blue Phantom Assurance:

Blue Phantom Assurance: Extends Blue Phantom's Standard Warranty by one year, effective from the last day of the then-current warranty period, up to maximum one-year warranty coverage. During the one year extended warranty period;

(a) The defective part of the product will be replaced by Blue Phantom either with a new or reconditioned part or product, depending on the availability at the time of replacement at no cost to the Customer.

Warranty Exclusions:

The foregoing warranties of Covered Products do not cover:

- (a) Any defect of deficiency of the Product that result, in whole or in part, from
 - (1) Failure to operate, maintain or store the Product in accordance with applicable instructions and User Guide specifications,
 - (2) The dismantling, repair or alteration of the Product by unauthorized personnel,
 - (3) Abuse or improper storage of the Product,
 - (4) Failure to use the Product in accordance with its specification,
 - (5) Accidental damage,
 - (6) Failure to follow Blue Phantom's written instructions.
- (b) Damage to or malfunction of Product due in whole or in part to (1) disinfecting or cleaning incorrectly with chemicals or cleaners not recommended by Blue Phantom.
- (c) Intention damage to a Product.
- (d) Products that are subjected to negligence, accident, vandalism, or disasters such as flood, fire or war.

For questions regarding your coverage or renewal please contact:

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